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Mobile Phone Free School FAQs for Parents and Carers

How Yondr Works



As students enter school, they place their phone in their assigned Yondr Pouch.



Students close and secure their Pouch, keeping it on them throughout the day.



When leaving school, students tap their Pouch on a Base to retrieve their phone.

Other devices such as smart watches and air pods can also go in the pouch.

Frequently Asked Questions

How will my child learn to use their pouch?

After the Christmas holidays, students will use the first day to be given their pouches and practice how to lock and unlock them. Students will also be shown the morning and end of day routine of how they will lock/unlock their devices in their pouch in readiness for the next day.

What if I want to reach my child during the school day?

We want our students to be engaged in their learning. If you need to contact your child during the school day, please contact the main office at 01472 310015 or email office@omacademy.co.uk .

Will my student's phone be safe?

Students are in possession of their phone - in their Yondr pouch - for the entire academy day. We will advise students to store the pouch safely in their bags or blazer pockets. All pouches will have a unique number that belongs to the student.



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Can my child still have access to their mobile phone to and from the academy as it makes them feel safe?

Yes. Students will practise how they lock their mobile device away on entry to the academy and how they unlock them on exit. This means your child can use their phone to and from the academy.

What if the Yondr pouch gets damaged?

If there is unintentional damage, the student and/or parent must report this immediately and we work with all parties to rectify this.

The student is responsible for ensuring their pouch remains undamaged. This includes any graffiti. The academy has purchased brand new pouches for every child. Any intentional damage will result in the pouch being replaced at a cost of £25 by the parent/carer.

Note: Damage consists of any signs that the physical integrity of the pouch has been compromised, whether intentional or unintentional, as determined by the academy staff.

If a student is caught on their phone and not put it in a pouch?

If a student is using their phone during the school day and it is not in their pouch, the phone will be confiscated and stored securely in our academy safe. The Parent/Carer will be contacted, and they will need to pick up their child's phone. It will not be returned to the child. If a child fails to use their pouch, this will be dealt with in line with the academy behaviour policy.

What happens if a student forgets to open their pouch at the end of the day?

In Yondr's experience, this almost never happens. All students go past the unlocking stations at the end of the day and they want their phones back so don't forget to unlock their pouches. If they do arrive home with a phone in a pouch, they can either come back to school to unlock it or have a phone free evening!

How quick is the unlocking process?

The unlocking process is quick and takes under a second per student. While students are still getting used to how to unlock pouches, staff will be on hand with mobile unlocking stations to stop queues forming in the first few weeks.

What if my child needs their mobile phone for a medical reason?

As is the case with all school policies, there will be flexibilities in place to allow for students who need to access their phone during the school day for medical reasons or emergencies. We are aware of who these students are, and they will still be given a pouch to store their device, but it will not be locked so accessible at all times.

My child does not have a mobile device. Do they still need to have a pouch?

Yes they do. We will ask for a list of students who do not have or bring a mobile device to school and will keep this list centrally. Students will still have a pouch and will still lock and unlock it.



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What happens if my child forgets their pouch?

If a student forgets their pouch, they need to be honest and hand their mobile device in to be kept securely in the safe. It can then be collected by the student at the end of the day.

What happens if my child is late to school?

There will be a procedure for students who are late which includes the opportunity for students to place their mobile device in their pouch.

